

 VELTIA TURKIYE <small>A Tentatus Company</small>	CUSTOMER SATISFACTION SURVEY FORM			
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Date					
Institution/Organization/Company					
Department					
Duty					
Authorized Person Name and Surname					
Telephone					
Fax					
E-mail					
Address					
	Very Good (5)	Good (4)	Middle (3)	Weak (2)	Very Weak (1)
How do you find the attention and kindness of ANTALYA VELTIA staff?					
When you are faced with a problem, can ANTALYA VELTIA staff offer the right solutions in a short time?					
Do you find ANTALYA VELTIA analysis scope sufficient?					
Are ANTALYA VELTIA promotional activities sufficient for you?					
Is your request fulfilled within the specified time?					
Are you satisfied with the analysis time?					
Are the principles of impartiality, confidentiality and honesty applied in the service provided?					
Please evaluate ANTALYA VELTIA service quality in general.					
Your Comments and Suggestions;					

Our company, which acts with the Total Quality Philosophy, aims to ensure "Unconditional Customer Satisfaction" by constantly improving itself with your opinions and suggestions. We thank you for your contribution and cooperation by providing your opinions and suggestions.